



Robot Coupe USA, Inc. 264 South Perkins St. Ridgeland, MS, 39157

## **ROBOT COUPE U.S.A., INC. ONE YEAR LIMITED COMMERCIAL WARRANTY**

YOUR NEW ROBOT COUPE COMMERCIAL PRODUCT IS WARRANTED TO THE ORIGINAL PURCHASER FOR A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE

This **LIMITED COMMERCIAL WARRANTY** is against defects in the material and/or workmanship, and includes labor for replacement of defective parts, provided repairs are performed by an authorized service agency (see attached list). The **CUSTOMER** must inform the Service Agency of the possibility of warranty coverage and provide a copy of the dated sales or delivery receipt **BEFORE WARRANTY REPAIRS ARE BEGUN**. All parts or accessories replaced under warranty must be returned to the Service Agency. The warranty for work done or parts replaced under warranty expires at the end of the original warranty period.

Replacement parts and accessories are warranted for ninety (90) days from the date of purchase when purchased separately and will be verified by dated sales receipt OR packing slip which list that item.

All Robot Coupe Products are considered commercial use only.

### **THE FOLLOWING ARE NOT COVERED UNDER WARRANTY.**

1. Damage caused by abuse, misuse, dropping, or other similar incidental damage caused by or as result of failure to follow installation, assembly, operating, cleaning, user maintenance or storage instructions, including failure to verify and correct rotation of three phase motors.
2. Labor to sharpen and/or parts to replace knife assemblies or blades which have become dull, chipped, or worn due to normal use.
3. Material or labor to renew or repair scratched, stained, chipped, dented, or discolored surfaces, blades, knives, attachments, or accessories.
4. Transportation charges to or from an authorized service agency for repairs of a machine designated as "CARRY IN SERVICE" (Tabletop Models).
5. Labor charges to install or test attachments or accessories (i.e. bowls, cutting plates, blades, attachments) which are replaced for any reason.
6. **Charges to change Direction-of-Rotation of Three Phase electric motors (INSTALLER IS RESPONSIBLE). All Robot Coupe products must operate counter-clockwise.**
7. **SHIPPING DAMAGE IS NOT COVERED BY WARRANTY.** Visible and hidden damages are the responsibility of the freight carrier. The consignee must file a damage claim promptly against the carrier, or upon discovery in the case of hidden damage.
8. Any ROBOT COUPE COMMERCIAL PRODUCT used in an Industrial application.

Commercial equipment use is defined as but not limited to the preparation of food substance within the confines of a restaurant/facility, that is sold and consumed within said restaurant/facility.

Industrial equipment use is defined as but not limited to the manufacturing of food or product within the confines of a facility. The processed food or product is then packaged and sold off site and or to a distributor for resale off site.

### **KEEP ALL ORIGINAL CONTAINERS AND PACKING MATERIALS FOR CARRIER INSPECTION**

All Robot Coupe equipment should be operated in an ambient room temperature of 60 degrees(F) or higher.

Robot Coupe U.S.A., Inc., Robot Coupe S.A., or any of their affiliates, distributors, officers, directors, agents, employees or insurers will not be obligated for consequential or other damages, losses, or expenses in connection with or by reason of the use of or the inability to use the machine for any purpose.

THIS WARRANTY IS GIVEN EXPRESSLY AND IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, FOR MERCHANTABILITY AND FOR FITNESS TOWARD A PARTICULAR PURPOSE AND CONSTITUTES THE ONLY WARRANTY MADE BY ROBOT COUPE, U.S.A., Inc.



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## Machine Warranty Type

- Immersion Blender Factory Replacement** If the Immersion Blender is found to have a manufactures defect within 1 year Robot Coupe will replace the machine free of charge. One time replacement.  
**FACTORY SERVICE ONLY.**
- 2-4 Series Service** If the machine is found to have a manufactures defect within 1 year Robot Coupe will only replace the defective item free of charge, not the complete machine.  
**FACTORY SERVICE ONLY.**
- Field Service** Robot Coupe will pay travel charges up to 2 hours total and mileage up to 120 Miles total or 200KM total for warranty service.

**All Warranty Repair Service is governed by the terms and conditions of Robot Coupe USA One Year Limited Warranty**

<u>Model</u>	<u>Description</u>	<u>Warranty Type</u>
<b><u>Immersion Blenders</u></b>		
All models	Immersion Blenders	Factory Service
<b><u>2-4 Series Machine</u></b>		
Blixer 2	Tabletop Bowl Cutter	2-4 Series Service
Blixer 3	Tabletop Bowl Cutter	2-4 Series Service
Blixer 4	Tabletop Bowl Cutter	2-4 Series Service
R100 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
R2 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
R301 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
R401 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
R402 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
<b><u>Large Tabletop/Floor Machine</u></b>		
J80 Series	Tabletop Juicer	Field Service
J100 Series	Tabletop Juicer	Field Service
C80	Tabletop Sieve	Field Service
C120	Floor Sieve	Field Service
5 R-Series/Blixer	Tabletop Bowl Cutter / Veg Prep	Field Service
7 R-Series/Blixer	Tabletop Bowl Cutter / Veg Prep	Field Service
CL Series	Veg Prep	Field Service
8-60 Series VCM/Blixer	Floor Bowl Cutter	Field Service

Parts and Accessories purchased separately carry a 90 Day Warranty  
Robot Coupe proudly offers warranty service in the USA and Canada